

ALA Annual 2008

I'm pleased to submit this report relating to my participation in the A.L.A. Annual Conference and Exhibition in Anaheim, CA in June. I attended several events including:

Black Belt Librarians: How To Recognize & Respond To The Four Levels of Emotion

Learned how to first recognize and then how to best respond to the different levels of emotion that a patron may be in; from the "normal patron" who may become upset to teens with attitudes towards authority and also the mentally ill.

Dealing With Differences By Understanding Your People Style

Learned to decode behavior and respond positively to the variety of ways we interact with others.

Energize Your Instruction: Keep The Magic Alive For You And Your Audience

The program focused on proven techniques that help those who teach avoid burnout and re-discover the best potential in themselves and others.

Top Technology Trends

The program featured an ongoing roundtable discussion about trends and advances in library technology by a panel of experts who suggested what libraries might do to take advantage of these trends.

President's Program

Featured the challenges of managing Oscar's very special collections relating to the Margaret Herrick Library, Academy of Motion Picture Arts & Sciences.

Auditorium Speaker Series

Author Dean Koontz

I thank LIBRAS for the funding that enabled me to visit Anaheim and to confer, converse, and otherwise hobnob with my fellow wizards.

Sincerely,
Marty Breen
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